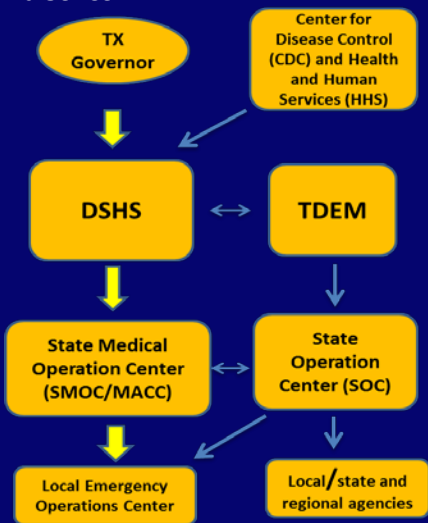


Vision A healthy Texas.

Mission To improve health and well-being in Texas by focusing on preventing disease, protecting health, and promoting healthy living.

Coordination DSHS works directly with Texas governor and supports department of Health and Human Services and CDC. DSHS provides guidance to city of San Antonio metro district.



- SMOC/MACC works in parallel with SOC to facilitate resource support and coordination within regional and jurisdictional boundaries
- Identify resource shortages and issues.
- Gather and provide information to SOC and MACC



Lessons Learned from Previous Disasters

Communication/ Coordination/ Planning

- Communicate tailored message through a variety of modalities including information including from "trusted" community members.
- Provide situational awareness early.
- Coordinate with animal health agencies as needed. (Include the needs of pets)
- Scale plan to the size/severity of the disaster.

Special Populations

- Address needs for undocumented immigrants and non-English speakers. Lack of trust is a bigger barrier than language.
- Elderly with chronic disease and functional issues (arthritis) need shelf stable meals (not MREs), special cots/mattresses, and access to prescription medications.
- Address disaster-related mental health needs of older adults.

Courses of Action

- Initiate emergency operation upon determination of a catastrophic disaster or pandemic disease.
- Texas – Emergency Action Plan, appendices for Command and Control, organization, communications, and response directives.
- Initiate SMOC operations as needed (lateral to SOC)
- Coordinate with 7 regional, 30 district, and 8 Emergency Medical Task Force Regional coordinators
- Hold ambulance, Medical Reserve Corps, and regional/district agreements for emergency response

Action Plan

